

What are



Reasonable

Adjustments?

Any practical change that **reduces disadvantage** related to someone's disability and helps them to access care.

A different way of communicating

Someone with hearing loss may need to be contacted via email or text instead of a phone call.



This is a reasonable adjustment.



A quiet space

A patient who has anxious behaviours in noisy or crowded places may need to wait in a quieter space to help them to stay calm for their appointment.

This is a reasonable adjustment.

Always ask...

"Do you or someone you care for need any adjustments due to an impairment or disability?"

1. Ask the question
2. Record and share the information
3. Make the reasonable adjustments

This is your legal duty (Equality Act 2010).