



**Do you
make**



Reasonable

Adjustments

for patients?



Always ask...

"Do you or someone you care for need any adjustments due to an impairment or disability?"

1. Ask the question
2. Record and share the information
3. Make the reasonable adjustments

This is your legal duty (*Equality Act 2010*).

Reasonable adjustments can look different for each person.

- ✓ Helping someone with a visual impairment to get to their clinic room.
- ✓ Providing information in Easy Read or simple language for a person with a learning disability.
- ✓ Any other reasonable adjustment that helps someone to access care.

We have a duty to make services accessible for everyone.